

e-Bills Now Available!

View your bill online. An easier way to access your bill. Save paper!

What is an e-Bill?

An e-Bill is an electronic version of a paper bill.

How do I sign up to receive e-Bills?

1. Log into your iLink account.
2. Click on *My Profile*.
3. Click on *Manage Profile*.
4. Select *Yes* to receive e-Bills.

Don't have an iLink account?

Create one at www.CoronaDWP.org/ilink.

How does an e-Bill work?

When you sign up for e-Bills, you receive an e-mail notification that your bill is ready to view online.

Where can I see my e-Bills?

1. Visit www.CoronaDWP.org/ilink.
2. Log into your account.
3. Click on *Billing History*.
4. Under *Web Bill*, click on *View*.

The screenshot shows a user interface with a sidebar on the left containing 'My Account Information' and 'Online Services'. The 'Billing History' section is active, displaying a table with columns for Bill Date, Balance Forward, Current Bill, Bill Total, and Web Bill. A dropdown menu for 'Select a Year' is set to 2015. The 'View' button in the 'Web Bill' column for the 2/1/2015 bill is circled in red, with a blue arrow pointing to it from the instructions above.

Bill Date	Balance Forward	Current Bill	Bill Total	Web Bill
2/1/2015	\$0.00	\$157.10	\$157.10	View
1/1/2015	\$0.00	\$140.18	\$140.18	View

For more information, please contact the Customer Care Team at (951) 736-2321 or e-mail CustomerCare@discovercorona.com.



BILLING MADE EASY

QUESTIONS?

We're here to help online or by phone:
Monday - Friday, 8:00 a.m. to 5:00 p.m.
CustomerCare@ci.corona.ca.us

- Call (951) 736-2321 to speak with a Customer Care Representative.

HOW DO I PAY MY e-Bill?

ONLINE

Save time when you pay online with iLink. iLink is located at www.CoronaDWP.org/ilink.

IN PERSON

Visit our Customer Care counter located on the first floor at City Hall. City Hall is located at 400 S. Vicentia Avenue.

BY PHONE

Call us at (951) 736-2321 to speak to a Customer Care Representative and pay over the phone during business hours: Monday - Friday, 8:00 a.m. to 5:00 p.m. or use our Automated System by selecting option 1 - available 24 hours a day.

DROP OFF BOX

A drop box is located at City Hall, at 400 S. Vicentia Avenue. All payments received by 5:00 p.m. are posted to your account the same business day. Payments received after 5:00 p.m. are posted the next business day.

WESTERN UNION CENTERS

Pay your bill at any of the 44,000 Western Credit Union Agent locations. To find the location nearest you, visit locations.westernunion.com and enter your zip code. A payment transaction fee will apply.

PAY NEAR ME

Pay in cash at 7-Eleven® stores. A service fee applies. Just take your bill with the barcode on the back to any 7-Eleven®.

APP

COMING SOON!